

Did you know
Horizons Regional
Council provides
**three public bus
services in the
Horowhenua
District?**




**SURVEY
INSIDE**

Have you taken a trip on any of these bus services?

Yes ▶ Fill out the survey inside
and tell us about your experience

No ▶ Fill out the survey inside and tell us what
would make it easier for you to do so

Plus ▶ Find out more about the
services and try them out



For more information visit www.horizons.govt.nz
or freephone Horizons on 0508 800 800

CURRENT TIMETABLES

LEVIN TO WAIKANAЕ BUS SERVICE*

* A minor timetable change has taken place as of **15 July 2018**

Greater Wellington has made a slight adjustment to their train timetable and as result we have adjusted the bus departure times. (i.e Depart Levin changed from 9.30am to 9.20am)

This operational change ensures passengers still have the opportunity to connect to the train travelling south.

DEPARTS LEVIN		
Tuesday/Thursday Morning	Time as of 15 July 2018	Location
Depart Levin	9.20 am	Te Takeretanga o Kura-hau-pō, Bath Street, Levin
Depart Manakau	9.38 am	Honi Taipua Street (opposite Manakau Bowling & Sports Club)
Depart Otaki	9.51am	Intercity Bus Shelter, Main Highway Otaki
Arrive Waikanae	10.05am	Train Station, Waikanae

DEPARTS WAIKANAЕ		
Depart Waikanae	2.45 pm	Train Station, Waikanae
Depart Otaki	3.11 pm	Intercity Bus Shelter, Main Highway Otaki
Depart Manakau	3.24 pm	Honi Taipua Street (opposite Manakau Bowling & Sports Club)
Arrive Levin	3.38 pm	Te Takeretanga o Kura-hau-pō, Bath Street, Levin

LEVIN TO PALMERSTON NORTH BUS SERVICE

AM TO PALMERSTON NORTH	Time	PM To Levin	Time
Levin Bath Street (outside Te Takeretanga o Kura-hau-pō)	6.50am	UCOL Princess St	5.20pm
Foxton opposite St Marys and Rainbow Dairy	7.05am	Main Street terminal	5.25pm
Himatangi Cnr Highway 1 & Highway 56	7.10am	Himatangi	5.50pm
Main Street Palmerston North	7.35am	Foxton	6.00pm
		Levin	6.15pm

DAY OUT IN TOWN BUS SERVICE

	FRIDAY MORNINGS		FRIDAY AFTERNOONS	
Bath St bus stop by Te Takeretanga o Kura-hau-pō	9.15am	Levin	1.45pm	Levin
Balance St bus stop	9.30am	Shannon	2.00pm	Shannon
Community Centre, Seabury Ave	10.00am	Foxton Beach	2.30pm	Foxton Beach
Main St bus stop by Windmill	10.10am	Foxton	2.40pm	Foxton
Outside Four Square	10.25am	Waitarere Beach	2.55pm	Waitarere Beach
Bath St bus stop by Te Takeretanga o Kura-hau-pō	10.45am	Levin	3.15pm	Levin



The two year trial period for the Levin to Waikanae and Day Out in Town services are coming to an end. Before we retender the services we are looking to gauge whether the current services are fit for purpose and meets the Horowhenua community's needs. Your feedback will help us with reviewing the services and confirming the timetable going forward.

Please send us your completed survey by 8 August 2018.

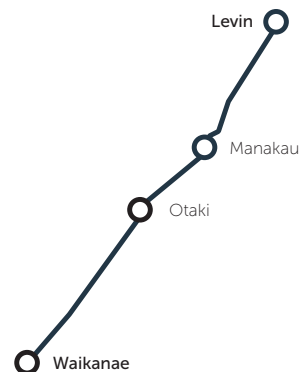
The collated survey results and recommendations will be presented at the next Passenger Transport Committee on **21 August 2018** and the report will be available at www.horizons.govt.nz before the meeting.

CURRENT FARES

LEVIN TO WAIKANAĒ BUS SERVICE

FARE INFORMATION	One Way cash fare
Adult (Levin/Manakau – Waikanae)	\$6.00
Child (Levin/Manakau – Waikanae)	\$3.50
Adult (Otaki – Waikanae)	\$5.50
Child (Otaki – Waikanae)	\$3.00
Under five	FREE
SuperGold Card holder	FREE

- Children under five years of age travel free of charge.
- SuperGold Card holders travel free 9am to 3pm. Travel outside these periods is to be charged at the relevant fare i.e. adult.
- No services to run on Public Holidays.
- Child fare is for school aged children.



LEVIN TO PALMERSTON NORTH BUS SERVICE

Fares	Single		Student*	
	Single	GoCard	Student	GoCard
1 Section	\$2.50	\$2.00	\$1.80	\$1.50
2 Sections	\$6.50	\$5.00	\$5.00	\$3.60
3 Sections	\$8.00	\$6.00	\$6.00	\$4.25
4 Sections	\$9.00	\$7.00	\$7.00	\$5.00

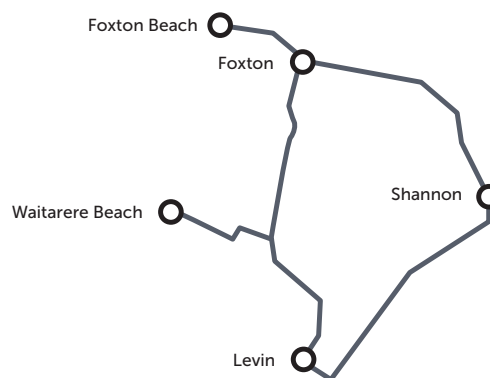
*On production of current ID from Tertiary provider
Under 5's travel free of charge.
Services do not run on public holidays.



DAY OUT IN TOWN BUS SERVICE



- Services do not run on a public holiday
- *Under 5's travel free of charge.



HOW ARE THESE SERVICES FUNDED?

Subsidised bus services operating across the region are funded through a number of sources, including fares from passengers, local targeted rates (of the district in which the service operates) and central government subsidy. When more passengers use the service, more revenue is collected from fares, which means less funding is needed from local rates. See the diagrams below to show how the number of passengers changes the burden on ratepayers. A service that is well utilised provides transport opportunities for residents and benefits the wider community.



Passenger fares	Local targeted rates
	NZTA

Passenger fares	Local targeted rates
	NZTA

Passenger fares	Local targeted rates
	NZTA

LEVIN TO WAIKANAE BUS SERVICE

This bus service has been running as a two year trial service since March 2017 and is operated jointly by Horizons and Greater Wellington Regional Councils. The current timetable* runs a return service every Tuesday and Thursday.

*A minor timetable change has taken place.

As of **15 July 2018** the bus leaves 10 minutes **earlier**. Greater Wellington has made a slight adjustment to their train timetable and as result we needed to adjust the bus departure times. This operational change ensures passengers still have the opportunity to connect to the train travelling south.

Please return this survey by
8 AUGUST 2018

Where in Horowhenua do you live?

Age:
 <18 18-29
 29-64 65+

1. HAVE YOU TAKEN A TRIP ON THE LEVIN TO WAIKANAE BUS SERVICE?

(Please tick ONE box only)

- | | |
|--|--|
| <input type="radio"/> Yes - Regularly | <input type="radio"/> Yes – Tried it once |
| <input type="radio"/> Yes - Occasionally | <input type="radio"/> No – (Please go to question 5) |

2. WHAT WAS YOUR EXPERIENCE?

(1 = negative experience and 5 = positive experience)

	①	②	③	④	⑤	
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Please tell us why

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3. WHAT IS YOUR TRAVEL DESTINATION?

- | | |
|--------------------------------|---|
| <input type="radio"/> Waikanae | <input type="radio"/> Wellington via connecting to trains |
| <input type="radio"/> Otaki | <input type="radio"/> Other (please specify)..... |

4. WHY DO YOU USE THE SERVICE?

- | | |
|---|---|
| <input type="radio"/> Shopping | <input type="radio"/> Health/appointments |
| <input type="radio"/> Social outings/Visiting | <input type="radio"/> Other (please specify)..... |

5. IF YOU **HAVE NOT USED THE SERVICE, WHY?**

(Please go to question 6 next)

- | | |
|--|--|
| <input type="radio"/> Tuesday & Thursday doesn't work for me | <input type="radio"/> Times do not work for me |
| <input type="radio"/> Did not know about it | <input type="radio"/> Not interested in using it |
| <input type="radio"/> Other (please specify) | |

6. AS A RATEPAYER, WOULD YOU BE WILLING TO CONTRIBUTE ADDITIONAL RATES FOR ADDITIONAL SERVICES SHOULD THE COMMUNITY REQUEST MORE?

- | | | | | | |
|---|---|-----------------------------|------------------------------|-------------------------------|-----------------------------|
| <input type="radio"/> Do not support increasing | <input type="radio"/> Support paying additional (per annum / per household) | <input type="radio"/> \$1-5 | <input type="radio"/> \$6-10 | <input type="radio"/> \$11-15 | <input type="radio"/> \$16+ |
|---|---|-----------------------------|------------------------------|-------------------------------|-----------------------------|

7. ANY OTHER FEEDBACK?

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LEVIN TO PALMERSTON NORTH WEEKDAY BUS SERVICE

This service currently operates as a weekday commuter service departing Levin at 6.50am and then departing Palmerston North at 5.20pm (arriving back at Levin at 6.15pm). While this service is identified as an integral part of the public transport network, there have been requests to investigate whether an off peak day service is also viable.

1. HAVE YOU TAKEN A TRIP ON THE LEVIN TO PALMERSTON NORTH SERVICE?

(Please tick ONE box only)

- Yes - Regularly
- Yes - Occasionally
- Yes - Tried it once
- No - (Please go to question 3)

2. WHAT WAS YOUR EXPERIENCE?

(1 = negative experience and 5 = positive experience)

1 2 3 4 5

Please tell us why

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3. IF YOU **HAVE NOT** USED THE SERVICE, WHY?

(Please go to question 4 next)

- Times do not work for me
- Did not know about it
- Not interested in using it
- Other (please specify)

Comments

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4. AS A RATEPAYER, WOULD YOU BE WILLING TO CONTRIBUTE ADDITIONAL RATES FOR ADDITIONAL SERVICES SHOULD THE COMMUNITY REQUEST MORE?

- Do not support increasing
- Support paying additional (per annum / per household)
- \$1-5
- \$6-10
- \$11-15
- \$16+

5. ANY OTHER FEEDBACK?

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DAY OUT IN TOWN (DOIT) WEEKLY BUS SERVICE

This service was previously provided by Horowhenua District Council. Horizons has been running this service as a two year trial since July 2016. The current timetable runs a service every Friday.

Please return this survey by
8 AUGUST 2018

Where in Horowhenua do you live?

Age:
 <18 18-29
 29-64 65+

1. HAVE YOU TAKEN A TRIP ON THE DOIT SERVICE?

(Please tick ONE box only)

- | | |
|--|--|
| <input type="radio"/> Yes - Regularly | <input type="radio"/> Yes - Tried it once |
| <input type="radio"/> Yes - Occasionally | <input type="radio"/> No - (Please go to question 3) |

2. WHAT WAS YOUR EXPERIENCE?

(1 = negative experience and 5 = positive experience)

	①	②	③	④	⑤	
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Please tell us why

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3. IF YOU HAVE NOT USED THE SERVICE, WHY?

(Please go to question 4 next)

- | | |
|--|--|
| <input type="radio"/> Friday doesn't work for me | <input type="radio"/> Times do not work for me |
| <input type="radio"/> Did not know about it | <input type="radio"/> Not interested in using it |

Other (please specify)

4. Currently, the service runs with less than 10 per cent of the total cost of the service covered by users, and the remainder comes from Horowhenua District ratepayers and the New Zealand Transport Agency.

TO LESSEN THE BURDEN ON RATEPAYERS, WOULD YOU SUPPORT AN INCREASE TO THE BUS FARE (WHICH IS CURRENTLY SET AT \$2 PER TRIP)?

- | | | | | | |
|---|--|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| <input type="radio"/> Do not support increasing | <input type="radio"/> Support fare increase: | <input type="radio"/> \$2.50 per trip | <input type="radio"/> \$3.00 per trip | <input type="radio"/> \$3.50 per trip | <input type="radio"/> \$4.00 per trip |
|---|--|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|

5. WHAT DO YOU THINK OF THE CURRENT ROUTE STRUCTURE AND DESTINATIONS OFFERED?

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6. ANY OTHER FEEDBACK?

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FOLD HERE

FOLD HERE

Freepost Number 217922



ATTENTION: TRANSPORT
Horizons Regional Council
Private Bag 11025
Manawatu Mail Centre
Palmerston North 4442

